TINA LINA CUSTOMER SUCCESS · HEALTHCARE

Barchester, specialist in quality care, chooses Atempo to protect its health data

“Staff are only aware that there is a backup when they make a restoration request.”

“We send them the file and they are of course delighted to get their data back safe and sound.”

— ANDY R. · BARCHESTER IT MANAGER · INVERNESS, SCOTLAND

THE COMPANY

Barchester Healthcare is one of the UK’s largest quality care providers delivering high quality care services to more than 11,000 people in over 200 homes across Great Britain.

- **Country:** United Kingdom
- **Activity:** Retirement Homes
- **Number of homes:** 200+
- **Employees:** 17,000

TECHNICAL BACKGROUND

Barchester’s IT infrastructure is managed out of their facilities in Inverness in the North of Scotland for the entire UK.

Each care home is equipped with five or six workstations and permanently backs up tens of gigabytes to a central server of several Tera Bytes.

CHALLENGES

- The connection between the care homes and the central site can be very variable. The solution must be able to work even with very low data rates.
- Health data is sensitive data. It is imperative to guarantee the confidentiality and integrity of the stored data.

“The quality of Atempo products and support made the difference.”

— ANDY R. · BARCHESTER IT MANAGER · INVERNESS, SCOTLAND

THE SOLUTION

Winning team: Tina at headquarters, Lina across 200 care homes

- Tina protects all applications used at Barchester headquarters. Lina permanently backs up all data generated by the 200 cure homes across the country. It works perfectly with some low bandwidth connections.
- Lina protects files at each care home site and also for laptops in circulation around the United Kingdom and Ireland.

The native deduplication engine embedded in Atempo solutions reduces the storage costs required. Atempo's solutions feature encryption, immutability and access enforcement to ensure the integrity of the backed up data.

> "If it takes us more than 5 minutes to install and make it run, we simply aren't interested!"
>
> — SCOTT G. · BARCHESTER IT MANAGER · INVERNESS, SCOTLAND

BENEFITS

- Autonomous restoration of data by users.
- The deduplication engine reduces the number of blocks backed up and the bandwidth required.
- Simple solution to set up and maintain.
- Access protection mechanisms, encryption and data immutability to ensure integrity and confidentiality.

BUSINESS BENEFITS

Support for 200 remote sites to a central site	**Reduction of storage volumes and bandwidth requirements**	**Protection of saved data: strong authentication, encryption, immutability**

Complete Data Protection Platform

ONE SOLUTION · EVERY WORKLOAD

Endpoints	Applications & SaaS	Virtual & Physical	DRaaS & Legacy
Continuous protection for laptops and workstations, on site or working remotely	Databases, business applications and Microsoft 365 protected end to end	Virtual machines and physical servers backed up and restored from one console	Disaster recovery and long-lived legacy systems covered by the same licence

WEBSITE
www.atempo.com