



Instantly Deliver Laptop Backup and Recovery Services to Your Customers

Most of your customers today have an ever-increasing mobile workforce that is always on the go. Although a high percentage of business critical information is stored on these mobile devices, most clients don't have a good strategy in place to ensure that it is continuously protected. Combine that with the reality of today's growing disk capacity on laptops and the fact that a lot of information is created and modified on a unique machine and consequently highly vulnerable. You quickly begin to see why most service providers are clamoring to deliver a backup and recovery service for their clients' mobile workforce. Atempo Live Backup enables service providers to deliver the most comprehensive, transparent data protection and recovery service to their customers with minimal investment in time and money.

Why Service Providers Choose Atempo Live Backup

Full Multi-Tenancy Support

Each Atempo Live Backup server supports 'groups' which are logical customer partitions enabling service providers to backup multiple customers' data on a single server. This allows service providers to scale the infrastructure as they add customers.

Access Control & Privacy

Each 'group' partition is self-contained to ensure that customers can only see the data they backup to their specific repository. Each client computer that is backed up has a separate database instance within each 'group'.

Service Provider Ready

The Atempo Live Backup Server supports both file level de-duplication and compression to reduce the storage footprint and bandwidth utilization. Atempo understands how important it is for service providers to reduce bandwidth and storage requirements, and therefore has designed the solution with this objective in mind.

Administrative Delegation

Atempo Live Backup supports full administrative delegation on a per 'group' basis to allow each customer to configure their own backup and restore policies. This ensures reduced administration for the service provider and allows maximum control for those clients that require it.

Why Customers Use Atempo Live Backup

Transparent Protection

Eliminates the need for a scheduled backup of desktops and laptops with Continuous Data Protection. Atempo Live Backup acts transparently on end-user desktops and laptops, captures changes in real-time and sends them to the backup server. Data is protected when the machine is not connected to the network and Atempo Live Backup can even track hard-to-protect Outlook inboxes.

Seamless Data Recovery

Restores any data as recent as the last save. With Atempo Live Backup your customers can roll back an entire system to an "informed" state within hours. Self-serve restore capabilities for your clients minimize the need for support and save you money. Combined with disaster recovery capabilities, you can decrease your clients' downtime, lower your cost of management, preserve your clients' productivity and deliver a quality service.

Disconnected State Support

Protects your clients' PCs in a disconnected state and backs up laptops even while they're roaming.

Self-Serve File Recovery

A user-friendly interface makes file recovery easy for users, minimizing the need for support assistance, improving productivity and lowering TCO.

System Rollback and Disaster Recovery

Versioning capability lets you easily restore malfunctioning systems without time-consuming troubleshooting. Disaster Recovery restores systems from a system image on a local CD or network drive.

True Bare-Metal Disaster Recovery

Completely restores lost, stolen or unbootable PCs and laptops without reinstalling the OS and applications—in just hours versus days.

Minimum Service Provider Requirements:

- ◉ Windows Server® 2003 Standard or Enterprise Edition SP2 or Windows Server 2008® R2 Standard or Enterprise Edition (32- or 64-bit)
- ◉ AMD Athlon™ processor or higher
- ◉ 4 GB RAM
- ◉ Microsoft® SQL Server® 2000 Standard or Enterprise Edition SP3a or Microsoft® SQL Server® 2005 Standard, Enterprise or Workgroup Edition (32- or 64-bit) or Microsoft® SQL Server® 2008, 2008 R2 Standard or Enterprise Edition (32- or 64-bit)
- ◉ 2 TB Storage Array
- ◉ TCP/IP
- ◉ Internet Explorer® 5.01 SP2 or higher

Customer Minimum System Requirements:

- ◉ Microsoft® Windows 7, Windows Vista® (32- or 64-bit), Windows® XP Professional or Home Edition, Windows Server® 2003 SP2, or Windows Server® 2008 R2 Standard or Enterprise Edition
- ◉ Mac OS® X version 10.6.x (Snow Leopard) or 10.5.x (Leopard) or 10.4.11 (Tiger)
- ◉ Intel®-Compatible PC with a Pentium® Pro processor, AMD Athlon™, or AMD Duron™ processor (Pentium® II or higher)
- ◉ 128 MB RAM (512 MB required for Disaster Recovery)
- ◉ 100 MB of free disk space (500 MB recommended)

- ◉ Network connection (modem, WAN, LAN and wireless are supported)
- ◉ Internet Explorer® 5.01 or later
- ◉ TCP/IP

Please refer to the compatibility guide for the current list of supported systems.

Atempo

About Atempo

Atempo enables organizations to protect, manage, archive, and recover digital information simply and effectively, across any infrastructure, on any platform, over any period of time. Atempo's portfolio of integrated software solutions simplifies the management of data throughout its entire lifecycle. Atempo serves thousands of customers around the world through a sales and support network of over 200 resellers and partners.

[Learn more at www.atempo.com](http://www.atempo.com)