



The Comprehensive Email Archiving Platform for Addressing Your Customers' Challenges of Email Growth, E-discovery, and Compliance

The need for electronic communications archiving provides your business with an opportunity for revenue growth as well as the possibility of attracting clients to new services. Atempo Digital Archive for Messaging as a SaaS solution enables service providers to quickly offer email archiving services both to their existing and prospective customers, regardless of their clients' email host location. Atempo Digital Archive for Messaging reduces costs and increases profits through the use of infrastructure agnosticism and multi-tenancy capabilities.

Why Service Providers Choose Atempo Digital Archive for Messaging

Full Multi-Tenancy Support

Atempo Digital Archive for Messaging supports any number of clients in a single instance of the application. This gives service providers the freedom to distribute their customers' archives throughout any number of instances of Atempo Digital Archive for Messaging.

Infrastructure Agnostic

Atempo Digital Archive for Messaging supports a wide range of operating systems, JDBC-compliant relational databases, email servers and storage solutions. This makes Atempo Digital Archive for Messaging the perfect solution for heterogeneous xSP environments.

Access Control & Privacy

Each company's partition is self-contained and accessible only to authorized users of each individual client. The data is encrypted and accessible only through a strict access control system. Additionally, every operation is logged for a detailed auditing process.

Central Management

Atempo Digital Archive for Messaging provides a Central Management dashboard and control module that allows xSPs to easily manage and maintain one or multiple instances of Atempo Digital Archive for Messaging distributed in one or more servers, databases and storage.

Administration Delegation

Atempo Digital Archive for Messaging supports full administrative delegation on a per company basis. This allows each xSP's customer to perform the daily maintenance tasks, drastically reducing service provider administrator efforts.

Re-Branding Capability

Atempo Digital Archive for Messaging allows xSPs a quick, fully customized rebranding of the solution, including full skin personalization.

Centralized Provisioning

Atempo Digital Archive for Messaging supports the fast and easy addition of new customers, including a quick update of existing customers. Provisioning can be done through Active Directory or LDAP integration, or via an XML feed. The latter allows an xSP to cater to the whim of their clients who may be using third party or even home-grown applications for maintaining this data.

Automatic Billing Generation

With Atempo Digital Archive for Messaging, xSPs can automatically generate billing information based on multiple factors like monthly consumption of resources, the number of mailboxes or amount of storage, number of requests, etc.

Why Customers Use Atempo Digital Archive for Messaging

Easy to Use

Friendly and intuitive interface allows your customers to easily define what to archive. With Atempo Digital Archive for Messaging, customers also have the ability to retrieve data from a web application or a Microsoft® Outlook® embedded application.

Single Instance Storage

Atempo Digital Archive for Messaging optimizes your customers' storage by eliminating duplicate emails and duplicate attachments as well.

Full Feature Solution

Atempo Digital Archive for Messaging covers all facets of email archiving including mailbox management, e-discovery (litigation support), and regulatory compliance/supervision.

Powerful Retention Policy Manager

Atempo Digital Archive for Messaging offers a fully featured retention policy management subsystem, allowing multiple retention policies per email, proactive and reactive policy assignment, and retroactive policy reassignment.

Storage of Email Archiving and Instant Messaging Communications

Atempo Digital Archive for Messaging supports the archival of all electronic communications from your customers, including email, instant messages, fax, text messaging and more.

Full Content Indexing and Search

All data is fully text indexed for rapid retrieval. Atempo Digital Archive for Messaging indexes each component of an email (subject, body, attachment file names, attachment data, and attachment meta-data) separately to support scoped, text-based search criteria throughout the archival life cycle.

Minimum Service Provider Requirements:

Atempo Digital Archive for Messaging Server:

- Operating systems: Microsoft® Windows Server® 2003, Microsoft® Windows® XP, Linux®, UNIX
- Sun Java™: JDK 1.6 or higher
- Application servers: Apache Tomcat 6, BEA Weblogic 10, jBoss 5
- If email server hosted:
 - Email servers (with stubbing support): Microsoft® Exchange 2003, Microsoft® Exchange 2007, and email servers that support the IMAP protocol
 - Email servers (only archiving): any email server on the market
- Web browsers: Microsoft® Internet Explorer® 6 or higher, Mozilla® Firefox® 1.07 or higher, Mozilla® 1.7.12 or higher, Apple Safari 2 or higher, AOL® Netscape® 8 or higher
- Memory: 4 GB
- Database: embedded, Microsoft® SQL Server®, and extended to JDBC compliant databases
- Free disk space: 3 GB
- Storage requirements: Flexible storage integration including file system and content addressable storage devices

Minimum Customer System Requirements:

Atempo Digital Archive for Messaging Client:

- Web browsers: Microsoft® Internet Explorer® 6 or higher, Mozilla® Firefox® 1.07 or higher, Mozilla® 1.7.12 or higher, Apple Safari® 2 or higher, AOL® Netscape® 8 or higher
- Email clients (stubbing): Microsoft® Outlook® 2003 or 2007
- Email clients (stubbing): Microsoft® Entourage® 2008
- If email server not hosted:
 - Email servers (with stubbing support): Microsoft® Exchange 2003 and 2007
 - Email servers (only archiving): any email server on the market

Please refer to the Atempo Compatibility Guide for the current list of supported systems.



About Atempo

Atempo enables organizations to protect, manage, archive, and recover digital information simply and effectively, across any infrastructure, on any platform, over any period of time. Atempo provides a comprehensive portfolio of integrated software solutions, including backup and recovery of servers, continuous data protection of workstations and laptops, and long-term archiving of files and email messages. Atempo simplifies the management of data throughout its entire lifecycle by providing unprecedented visibility and control over data growth, infrastructure cost, and risk mitigation. Atempo serves thousands of customers around the world through a sales and support network of over 200 resellers and partners.

Learn more at www.atempo.com